BVoice

OTEC
Open Touch Enterprise Cloud

Enterprise Class
Communications

$30 Per Month

Includes System, Handset
and Unlimited Calls

OTEC INTRODUCTION

Open Touch Enterprise Cloud (OTEC), delivers an enterprise-grade, fully managed cloud-based phone solution, dramatically reducing the up-front investment and time required to deliver an enterprise solution from $1 per day per user.

FEATURES

- An end-to-end integrated solution that is delivered from one supplier
- Reduced up-front capital
- All the features one may expect from a phone system:

  - A wide variety of desktop hardware from basic desk phones through to premium conference room solutions
  - Auto-attendant – automated call handling
  - Fax-to-email
  - 100 Number In-dial & 1300/1800 numbers
  - Supports Soft Phones via Mobile or Desktop

- Rapid deployment for new users - just configure the new user, plug in the phone, and away they go
- Flexibility and cost management –only pay for the services you need –phones and features can be added and removed as needed –you only get billed for the features you use each month, with live reports to keep track of costs
- Simple billing data compatible with standard accounting packages for invoicing and simple charging by business units
- Anywhere you have a network port, you can also have a phone –no need for separate cabling.

- Special Conditions:
- Application is subject to communications review and suitable bandwidth being available. Call plan is based on a fair usage policy, not designed for call centre usage. Hardware on Demand is included in the plan requiring minimum of 36 month period where handsets are included.
- Handset pictured is a Alcatel Lucent 8018 Series Handset included in the bundle.
- Virtual Private Network (VPN) is required onsite to your OTEC account or direct connectivity

SPECIFICATIONS

- Hosted in NEXTDC Tier III certified Data Centres around Australia
- Redundant Path N+1 communications
- Hosted Infrastructure rated to 99.75% up time
- Directly connected to national SIP CTS Network through upstream carriers
- Self Service Portal - provides access to real-time usage, billing, and order management.
- Provision OTEC system in 3 clicks