

PRODUCT UPDATE BULLETIN

DNS GROUP POLICY

Overview

This Global Site Manager (GSM) console release contains exciting new functionality for Webroot's DNS Protection business product.

We are extending the capabilities of the GSM console to apply custom policies for Groups, Sites, or individual devices. It will remain capable of applying policies globally or to specific IP addresses. The DNS Protection Top Active Hosts Report can also now be emailed and exported as a CSV file.

We have also launched a new Subscriptions Page, so trials can be initiated and Webroot products can be purchased from within the GSM console.

Summary

Release highlights include:

- New - DNS Protection: Group Management
- New - DNS Protection: Granular Policy Management
- New - DNS Protection: Export the Top Active Hosts Report
- New - DNS Protection: Display Device Agent information
- New - DNS Protection: Display Blocked URLs in device list
- New - DNS Protection and Security Awareness Training: Subscriptions page for initiating trails and purchases
- New - DNS Protection and Security Awareness Training: Columns in Sites page to quickly access subscriptions page
- Enhancement - GSM: Quick Console switcher

What To Expect

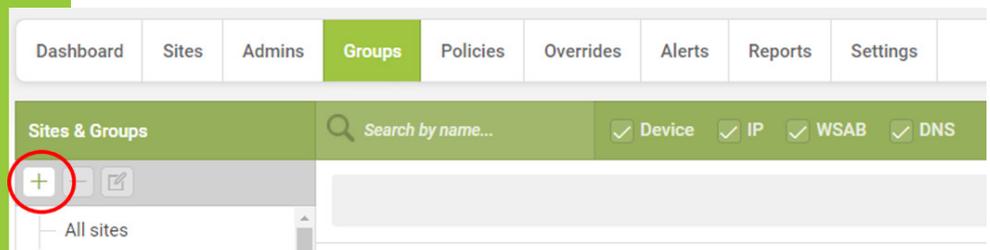
As with all GSM updates, there is no action required on your behalf and changes will occur globally. However, the GSM console will experience a service disruption during the release process.

Details

DNS Protection: Group Management

This release will enable you to manage DNS Protection for specific devices and IP addresses from within the Groups tab. From here, you can create Groups, add devices and IP's to Groups, and move devices and IPs between groups on each site. You can streamline policy management by having devices and IPs across Endpoint Protection and DNS Protection in the same group, or you can create different groups for each product.

If you want to add a new group, simply click on the "+" button in the Groups tab, as shown on the right:



You will then see a pop up screen asking you to enter a name and description of the Group. Then you can choose the Policy for your Group.

You can either choose to have the Group use the Site Policy or choose one of the Default Policies or previously created Policies from the drop down list. You can do this for Endpoint Protection, DNS Protection devices, and IPs. See example below:

Create Group

Name
DNS Test group

Description
Group containing all Test devices and IPs

Endpoint Policy
No Policy (Inherit from Group / Site)

DNS Policy
DNS High Protection

Create **Cancel**

Once you have created a Group or Groups, you will see a list of all sites. Clicking on the “+” button next to each site will show all existing groups for each Site. You can then filter your view by clicking on any of selection items displayed.

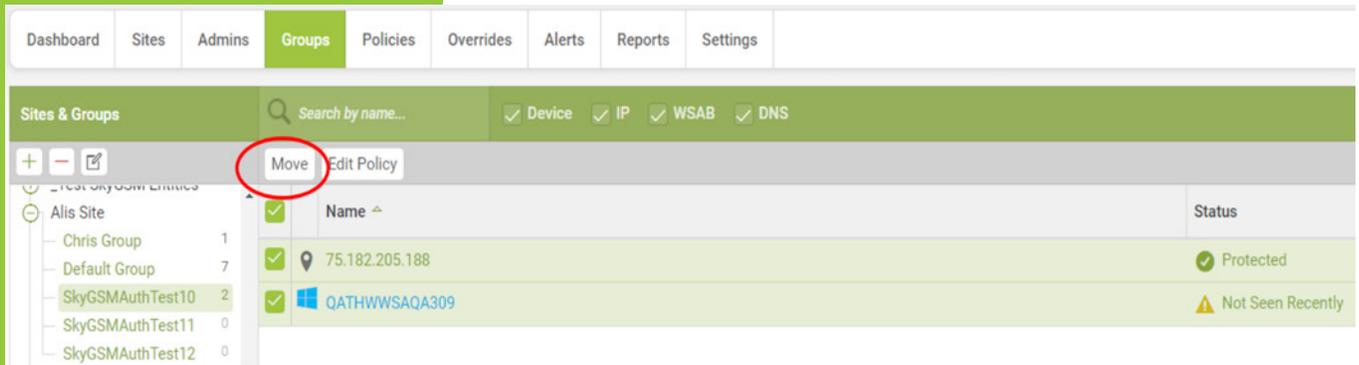
Dashboard Sites Admins **Groups** Policies Overrides Alerts Reports Settings

Sites & Groups Search by name... Device IP WSAB DNS

Name	Status	Products	Site	Seen	Policy
108.184.6.206	Protected	DNS	Alis Site	6660 days ago	
122.144.145.12	Protected	DNS	Alis Site	6660 days ago	DNS High Protection
184.155.11.16	Protected	DNS	Alis Site	6660 days ago	
23.117.32.161	Protected	DNS	Alis Site	6660 days ago	
57.1.57.2	Protected	DNS	Alis Site	6660 days ago	
57.1.57.3	Protected	DNS	Chris DNS Group Testing	6660 days ago	DNS Roaming User Poll...
57.1.57.4	Protected	DNS	Chris DNS Group Testing	6660 days ago	DNS Roaming User Poll...
71.188.19.108	Protected	DNS	Alis Site	6660 days ago	
75.182.205.188	Protected	DNS	Alis Site	6660 days ago	
99.30.187.104	Protected	DNS	Alis Site	6660 days ago	DNS High Protection
IP-AC158046	Protected	WSAB	Alis Site	1 hours ago	111222 (Site Policy) 246 days ago
.DATHWWSAQA309	Not Seen Recently	WSAB	Alis Site	17 days ago	Sibhan Crowt Test

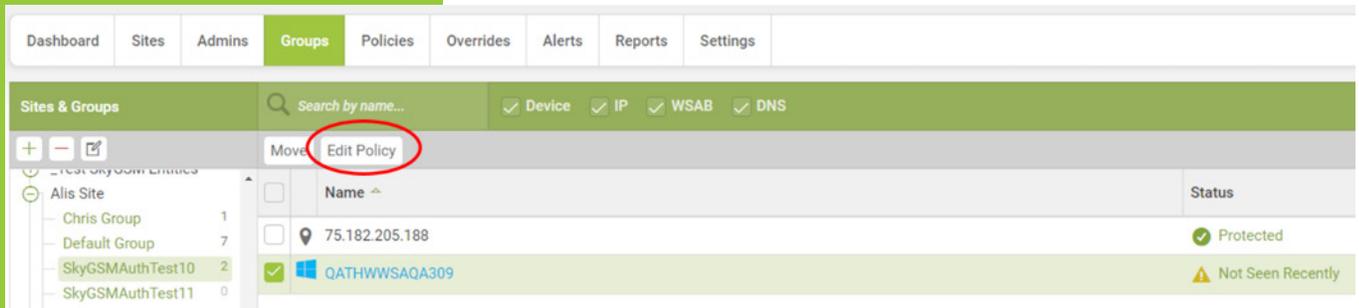
All Statuses
Protected
Needs Attention
Expired
Attention & Expired
Not Seen Recently

To move a Device or IP address from one site Group to another Group within the same site, you will select the device/IP you would like to move, then click Move.

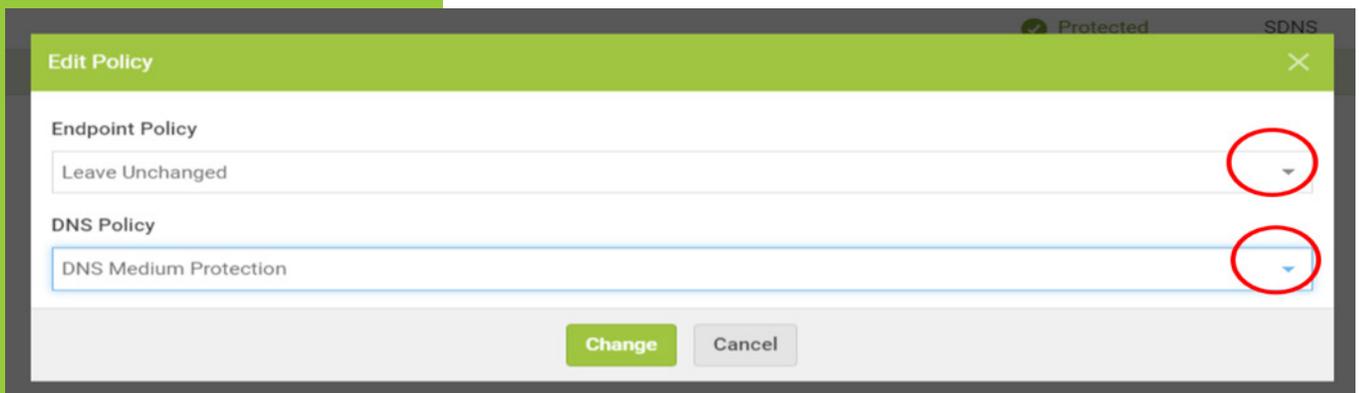


DNS Protection: Granular Policy Management

You can choose to edit your DNS policies for any device or Group from the Groups page. To do so, click on the Device or Group of your choice and then click Edit Policy.



From here, choose which policy you would like to apply to that Group, Device or IP.



DNS Protection: Export and Email to CSV the Top Active Hosts Report

This release makes it possible to export the DNS Top Active Hosts On Demand report as a CSV file, delivered via email.

To use this new feature, simply run the Top Active Hosts report. As highlighted below, you will see a new Option in the upper-right corner of the menu bar called Export to CSV.

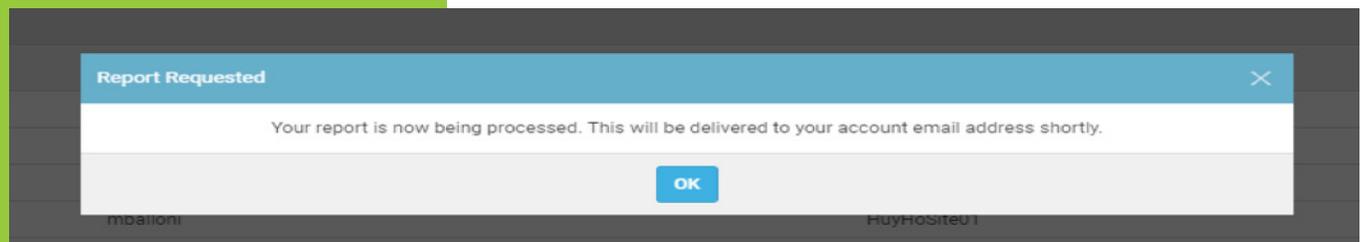
Site	Requested	Blocked
Test 1	View 62,406,174	View 7,626,724
Test 2	View 12,168,780	View 1,478,987
Test 3	View 10,182,052	View 1,233,071

You can also export the drilldown data for the Blocked URLs, as shown in the screenshot below:

Username	Requested	Blocked
Unknown	View 77,036	View 11,656
Unknown	View 75,582	View 11,411
Unknown	View 74,076	View 11,198
Unknown	View 73,387	View 11,039
Unknown	View 46,425	View 7,056
mballoni	View 12,833	View 122
Unknown	View 11,293	0
Unknown	View 11,200	0

Category	Block Reason
Social Networking	By Block List

When you click on Export to CSV, you will see the following confirmation message and the report will be emailed to the address of the logged-in user.



DNS Protection: Display Device Agent Information

All of your DNS-protected devices will now have their information displayed, similar to the functionality available for devices with Endpoint Protection. To access this information, simply click on the Groups tab and select the device you want to view.

The screenshot shows the device information page for IP-AC158046. The 'DNS Information' tab is highlighted with a red circle. The page is divided into three main sections: Summary, Infections Encountered, and Blocked URLs. The Summary section is currently active and displays the following information:

Device	
Site	
Site Name	TK15 Site
Operating System	
Name	Windows 10.0
Language	EN
Form Factor	Virtual
Network	
Internal IP	10.35.102.35
MAC Address	00:50:56:99:C9:28
DNS Server	10.35.96.40

HOST INFORMATION	
Device Name	John-PC-Win
Username	JMorgan
Install Date	2018-03-01 13:00:23
DNS-P Agent Version	1.2.0.148
Last Seen/Activity Date	2018-03-18 16:21:33

POLICY	
DNS-P Policy Name	Default DNS Policy
Request Count (last 24 hours)	975
Blocked Count (last 24 hours)	300
Security Risk Domain Request Count (last 24 hours)	200

DNS Protection: Display Blocked URLs in Device List

You can now view all of the URLs blocked by DNS Protection on any device that has the DNS Protection agent installed.

To view this information, navigate to the Groups tab and locate the device(s) you wish to view. Click on the device name and new tab will open with the device information.

If you click on the Blocked URLs tab, you will see an option to display the blocked URLs from either Web Threat Shield or DNS. If you click on DNS, as highlighted below, the report will display any URLs that have been blocked by the DNS Protection agent on that device.

The screenshot shows the device information page for IP-AC158046, with the 'Blocked URLs' tab selected. The 'Blocked URLs' section is currently empty, displaying 'No results found'. The 'DNS' option is highlighted with a red circle.

DNS and Security Awareness Training Subscriptions Page

All GSM console users now have the opportunity to trial and/or purchase DNS Protection and Security Awareness Training from within the GSM console.

The DNS and Security Awareness Training columns will now appear on the sites page of all GSM consoles. Console users who have not enabled DNS and/or Security Awareness Training on their parent key will see a pop up notification when they hover over the columns, which invites the user to click on the message for more information.

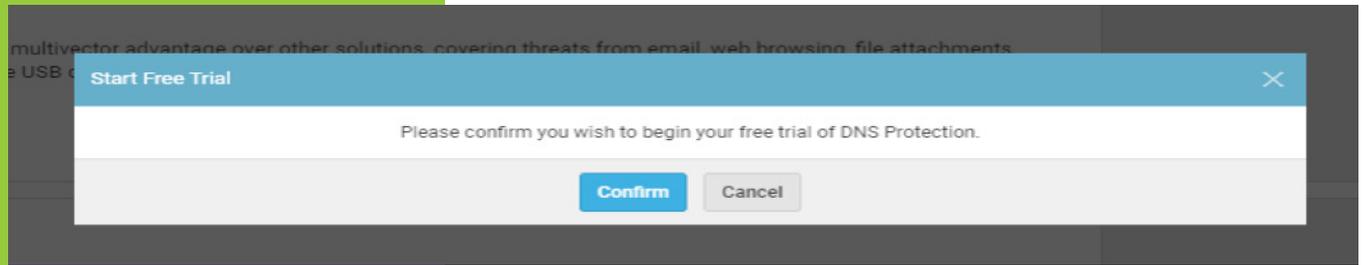
Reports		Settings		Search for site by name...				Rows per page: 50
	Active Devices	Site Seats	Keycode	Settings	DNS	SAT	Actions	
	1	88	0003-TEST-0003-TEST-0003				Security Awareness Training For more information, or to request a trial, click here	
	1	1	0002-TEST-0002-TEST-0002				Manage >	
	22	12,120	0000-TEST-0000-TEST-0000				Manage >	
	1	12	0001-TEST-0001-TEST-0001				Manage >	
	72	2,000	0004-TEST-0004-TEST-0004				Manage >	

When a user clicks this link, they will be taken to the new subscriptions page, where they will have the option to request a trial. If they are already on a trial, or if their license key is expiring soon, they will be presented with the option to Upgrade/Renew.

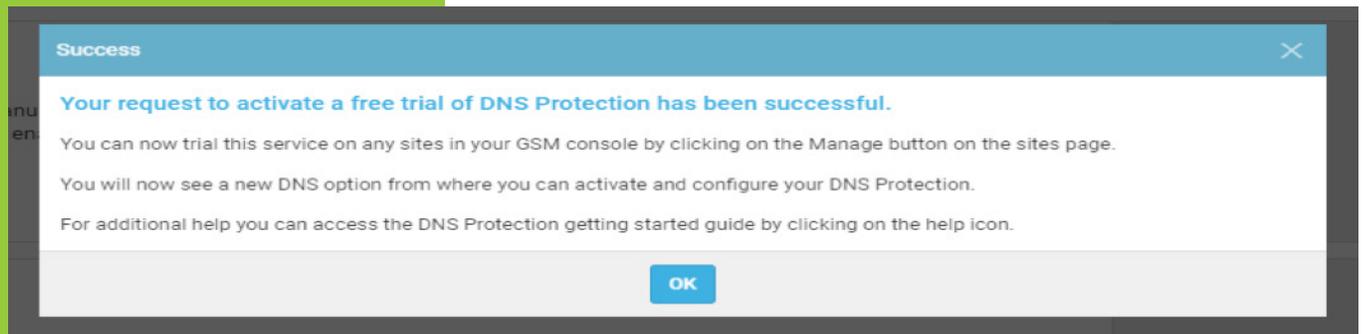
Account Information Subscriptions Data Filter API Access

<h3>Endpoint Protection</h3> <p>Webroot SecureAnywhere® Business Endpoint Protection provides a multivector advantage over other solutions, covering threats from email, web browsing, file attachments, hyperlinks, display ads, social media apps, and connected devices like USB drives. It also identifies sophisticated, never before-seen threats that use blended strategies to deliver malicious payloads.</p> <p>Learn More</p>	<p>Subscription Active</p> <p>(226 days remaining)</p> <p>Upgrade / Renew</p>
<h3>DNS Protection</h3> <p>DNS Protection is a domain filtering service designed to provide more granular control over internet access. It extends our award-winning endpoint protection into the network to protect customers from malicious happening outside of the browser and enables category-based internet usage restrictions across the network. Configurable for the corporate, guest Wifi, roaming users, and groups.</p> <p>Learn More</p>	<p>Free DNS Protection Trial</p> <p>Start your FREE trial today</p> <p>Start Free Trial</p>
<h3>Security Awareness Training</h3> <p>Webroot® Security Awareness Training combines a Phishing Simulator with comprehensive security training and compliance courses integrated within this console and a highly automated Learning Management System. It makes deployment and execution of high quality security awareness campaigns easy, even by non-experts, and the results are less infections, support calls and time spent fixing user errors.</p> <p>Learn More</p>	<p>Trial Expired</p> <p>Upgrade / Renew</p>

If you decide to trial DNS Protection or Security Awareness Training, you will see the following confirmation page.

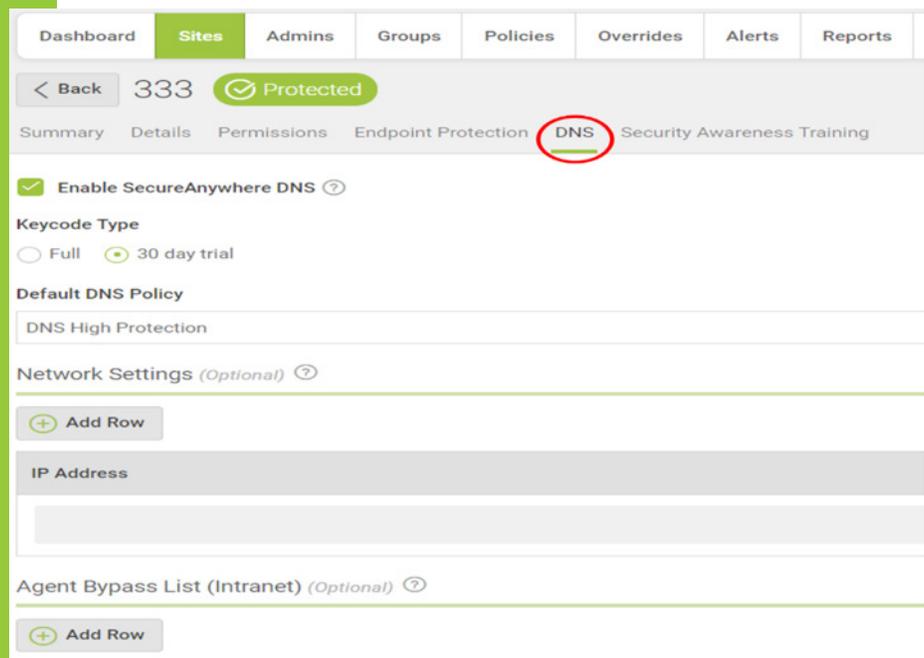


After confirming your decision to initiate a trial, you will see the following confirmation message.



When you click on the Manage button in the Sites page of any of your active sites, you will now see a new DNS or Security Awareness Training Button.

If you have chosen to trial DNS Protection, you will see the following screen on the DNS tab where you can configure DNS settings for your Devices and IPs.



If you have chosen to trial Security Awareness training, you will see the following screen on the Security Awareness Training tab, where you can configure your Security Awareness training settings by logging into the Security Awareness Training console.

Dashboard Sites Admins Groups Policies Overrides Alerts Reports

< Back 333 undefined

Summary Details Permissions Endpoint Protection DNS **Security Awareness Training**

Enable Security Awareness Training ?

Keycode Type

Full 30 day trial

Target Users

0

Save Changes Go To Security Awareness Console

If you decide after your trial period you would like to proceed with a purchase, click on the column of the product you wish to purchase within your sites page or on the Settings tab to access the Subscriptions page.

Account Information Subscriptions Data Filter API Access

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Upgrade / Renew

From there, simply click on Upgrade/Renew to review your purchase options.

GSM: Quick Console Switcher

If you have more than one GSM, Business, or Consumer Console and want to quickly switch to a different one, you previously clicked on the Change Console button, which then took you back to the console selection screen.

New functionality makes selecting any console from the list of your available consoles possible for quick navigation to the console of your choice.

