

Bluechip Infotech Pty Ltd

Repair Notice

Please be advised that as of July 1st 2011 we are required under Australian Consumer Law to provide you with the following information prior to accepting your product for repair.

1. Loss of Stored Data

The repair of goods capable of retaining *user-generated data* may result in the loss of data stored on those goods.

In this notice, “*user-generated data*” means any data stored on goods including customised programming and data stored on computers, notebooks, monitors, tablets and mobile phones.

2. Use of Refurbished Parts

Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods.

As part of our normal repair process, **we will restore all products to their factory default settings**, and this will result in the loss of all personal data and configurations.

For more details, please visit the ACCC website at <http://www.accc.gov.au/content/index.phtml/itemId/996739>.

Sydney Office

97 Derby Street
Silverwater NSW 2128
T: 02 8745 8400
F: 02 8745 8499

Melbourne Office

4 Nicole Close
Bayswater VIC 3153
T: 03 8720 9800
F: 03 8720 9899

Brisbane Office

Unit 6, 24 Finsbury Street
Newmarket QLD 4051
T: 07 3421 8400
F: 07 3421 8499

Perth Office

5A, Carbon Court
Osborne Park WA 6017
T: 08 9492 8500
F: 08 9492 8599

Adelaide Office

Level 3, 169 Fullarton Road,
Dulwich, SA 5065
T: 08 8333 7100
F: 08 8333 7199