



# EDUCATION DEVICES WARRANTY

*Peace of mind, built in.*

Acer Education warranty update 2025



**Introducing**

# **Acer Education Plus+**

## **Enhanced warranty support for the Education sector**

**Acer Education Plus+** is a comprehensive, education-focused warranty support solution tailored for education institutions managing student and staff devices. It goes beyond the standard manufacturer's warranty to deliver priority service, comprehensive repair coverage, and device replacement—helping reduce downtime, control costs, and ensure minimal disruption to learning environments.



### **Key benefits**

- **Simplified claims process**  
Seamless online portal access combined with priority support from Acer's dedicated education team—ensuring fast and efficient claims handling.
- **Minimise downtime**  
Fast, reliable service keeps students and staff productive.
- **Reduce unexpected costs**  
Covers incidents not included in standard warranties.

## ***What's included***

1. Comprehensive 3-year coverage
2. Real-world protection
3. Priority customer support
4. Inclusive support services

## ***Real-world protection covers:***



### **Accidental drops**

Even the best grip slips, your device is protected from unexpected drops



### **Liquid spills**

From science experiments to lunch breaks, accidental spills won't put learning on hold.



### **Electrical surges**

Keep devices safe from school power surges or unexpected electrical jolts in busy classrooms.

For more information, contact us.

**education.aca@acer.com**

**LOCAL TECHNICAL SUPPORT & CALL CENTRE**

Via portal, please use Acer's eSupport Portal: <http://esupport.acer-apac.com/esupport>

Via phone for Key Customers, please call 1300 308 056

Via phone for students with BYOD devices 1300 365 100

Service Request updates, request changes or cancellations or access to Acer's eSupport portal,  
please email: [servicekac.aca@acer.com](mailto:servicekac.aca@acer.com)

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